Oracle® Banking Credit Facilities Process Management Covenants and Conditions Tracking - Process Based User Guide





Oracle Banking Credit Facilities Process Management Covenants and Conditions Tracking - Process Based User Guide, Release 14.8.1.0.0

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Contents

Pre	erace		
1.1	About this Guide	1	
1.2	Intended Audience	1	
1.3	Conventions Used	1	
1.4	Common Icons in OBCFPM	1	
Co	venant Tracking		
2.1	Covenant Tracking Overview	1	
RM	1 Response		
3.1	Updating Covenant Details	2	
3.2	Viewing Covenant Details	4	
3.3	Uploading Documents	4	
3.4	Viewing Covenant History	5	
3.5	Comments	6	
Co	venant Review		
4.1	Updating Covenant Details	2	
4.2	View Covenant	3	
4.3	Uploading Documents	3	
4.4	Covenant History	3	
4.5	Comments	3	
Bre	each - Credit Officer		
5.1	Covenant Breach - Credit Officer	1	
5.2	Updating Covenant Details	2	
5.3	Viewing Covenant Details	3	
5.4	Uploading Documents	3	
5.5	Viewing Covenant History	3	

	5.6	Comments	3		
6	Bre	Breach - RM			
	6.1	Covenant Breach - RM	1		
	6.2	Updating Covenant Details	2		
	6.3	View Covenant Details	3		
	6.4	Uploading Documents	3		
	6.5	Viewing Covenant History	3		
	6.6	Comments	3		
7	Co	venant Approval			
	7.1	Risk Approval	1		
	7.2	Updating Covenant Details	2		
	7.3	Viewing Covenant Details	3		
	7.4	Uploading Documents	3		
	7.5	Viewing Covenant History	3		
	7.6	Comments	3		
8	Hai	ndoff			
	8.1	Hand Off to Back Office System	1		
9	Ha	ndoff - Manual Retry			
10	Su	pporting Documents			
	10.1	L Uploading Supporting Documents	1		
11	Fin	nancial Documents			
	11.1	Uploading Financial Documents	1		
12	Co	nditions Compliance Initiation			
	12.1	L Terms and Conditions Details	4		
	12.2	2 Customer Summary	7		
	12.3	3 Comments	9		

13	Terms and Conditions Compliance Approval			
	13.1 Custom	ner Summary	2	
	13.2 Terms a	and Conditions Details	4	
	13.3 Comme	ents	6	
14 Document Upload and Checklist				
15	Reference	and Feedback		

Preface

- About this Guide
- Intended Audience
- Conventions Used
- Common Icons in OBCFPM

1.1 About this Guide

This guide provides the user with all the information necessary to perform Covenant Tracking process in **OBCFPM**.

1.2 Intended Audience

This document is intended for the banking personnel responsible for tracking covenants set for the corporate customer.

1.3 Conventions Used

The following table lists the conventions that are used in this document.

Table 1-1 Conventions Used

Convention	Description
Bold	Bold indicates: Field Name Screen Name Drop-down Options Other UX labels
	This icon indicates a Note.

Figure 1-1 Note



1.4 Common Icons in OBCFPM

The following table describes the icons that are commonly used in **OBCFPM**:



Table 1-2 Common Icons

		_
Icons		Purpose
		To add new record.
Figure 1-2	Add	
i iguio I L	Mu	
+		
		To modify existing record.
Figure 1-3	Edit	
A		
		To delete a record.
Figure 1-4	Delete	
面		
		To select start or end date.
Figure 1-5	Calendar	
		To upload a record.
E i	Haland	
Figure 1-6	Upload	
Upload		



Table 1-2 (Cont.) Common Icons

Purpose
To remove the record.
To change the screen layout to list view.
To change the screen layout to table view.
To change the screen layout to tree view.
To view, edit, and delete a record.
to tion, only and dolote a rootid.



Table 1-2 (Cont.) Common Icons

Icons		Purpose
		To hold the process.
Figure 1-12	Hold	
S		
Hold		
Action (1)		
		To see book to the consideration
		To go back to the previous screen.
Figure 1-13	Back	
DI-		
Back		
		To go to the next data segment.
Figure 1-14	Next	
=======================================		
Next		
		To save the captured information and exit the process window.
Figure 1-15	Save and Close	
=======================================	III	
Save & Clo	ose	
		To submit the task to next stage.
Eiguro 1 16	Submit	Ç
Figure 1-16	Submit	
Submit		



Table 1-2 (Cont.) Common Icons

Icons	Purpose
	To exit the window without saving the captured information.
Figure 1-17 Cancel	
Cancel	

Covenant Tracking

Covenant Tracking Overview

2.1 Covenant Tracking Overview

Covenant tracking plays a major role in mitigating the risks associated with corporate lending. In **OBCFPM**, covenant tracking is automatically triggered with the help of a new batch program before the commencement of the covenant tracking period. Initiation of the covenant tracking before due date of the covenant prevents heavy loss that the bank might face due to covenant breach.

The batch program is designed to group the covenants based on their due dates and the monitoring information and trigger a single covenant tracking task for the group of covenants.

RM Response

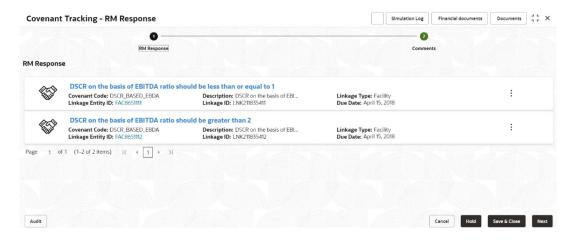
Covenant tracking task is automatically created with the covenant details and moved to the RM Response stage through covenant batch before the start of covenant tracking period.

In this stage, the RM must interact with the customer and update the covenant details along with the required documents. If multiple covenants are part of the covenant tracking task, then all the covenant details are displayed and RM has to update the status and remarks for each covenant.

 To Acquire & Edit the RM Response task, navigate to Tasks > Free Tasks from the left menu and select the required task.

The **RM Response** screen is displayed.

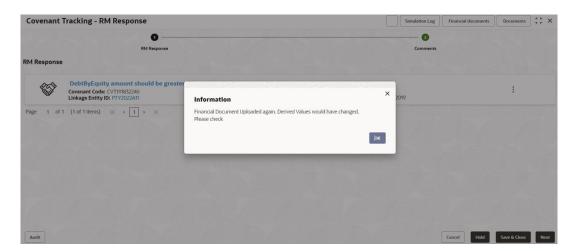
Figure 3-1 RM Response



User will be notified if new financial document is uploaded when the covenant tracking application is in progress.



Figure 3-2 RM Response



In **RM Response** screen, all the covenants that are due for RM review are listed. The RM can perform following actions for each covenant individually:

- Update Covenant details
- View Covenant details
- Upload / download Documents
- View Covenant History
- Updating Covenant Details
- Viewing Covenant Details
- Uploading Documents
- Viewing Covenant History
- Comments

3.1 **Updating Covenant Details**

 To update the covenant details, click Action icon in the covenant record and select Update Covenant.

The Covenant Details - RM Response window is displayed.



Figure 3-3 Covenant Details - RM Response

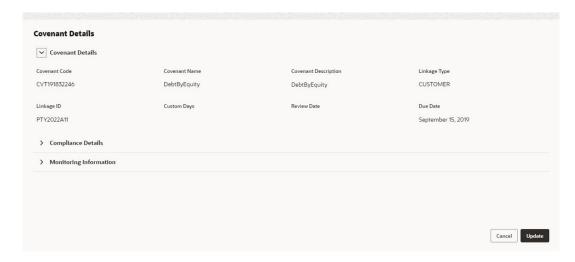
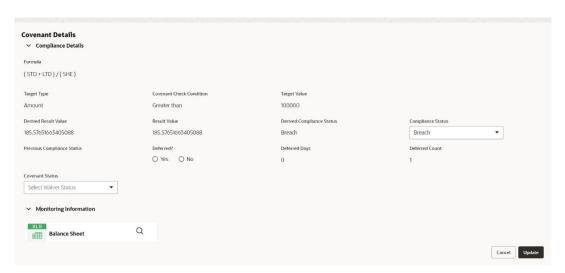


Figure 3-4 Covenant Details - RM Response



In the above window, the result value and the compliance status derived from the uploaded financial documents are displayed as **Derived Result Value** and **Derived Compliance Status**, respectively. However, the RM can capture their result value and compliance status for the covenants based on manual verification.



Refer **Uploading Financial Document** chapter and upload the financial documents to view the system derived value and status.

In the **Covenant Details** window, all the details (formula, target type, covenant check condition, and target value) maintained for the covenant are displayed only for reference purpose. You cannot modify the same.

To view covenant linkage details, click and expand **Covenant Details** section.



Select Covenant Compliance Status from the drop-down list.

In the Covenant Tracking - RM Response stage, the RM can specify only if the covenant is breached or not. If the covenant is not breached, the compliance status should not be selected and the covenant should not be deferred.

3. To defer a covenant, select Yes under Deferred? field and specify Deferred Days.

Mentioned **Deferred Days** will be compared with the maximum allowed deferred days set for the covenant.

The system displays the number of times a covenant has been deferred in **Deferred Count** field.

4. Select Waiver Status, if the covenant is breached.

The options available are:

- Waive Waive is used when the user wants to waive the covenant compliance check for this particular instance.
- Waive All Waive All is used when the user wants to waive the covenant compliance check forever.
- 5. In the **Comments** text box, capture remarks for the covenant if any.
- 6. Click Update.

The Compliance Status is updated in the RM Response screen.

3.2 Viewing Covenant Details

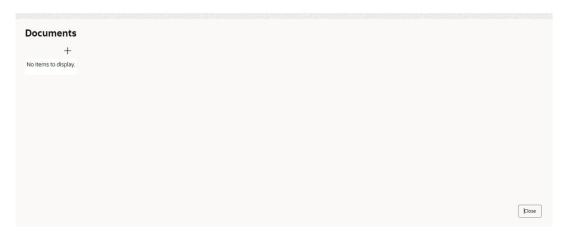
 To view the covenant details, click Action icon in the covenant record and select View Covenant.

3.3 <u>Uploading Documents</u>

 To upload documents related to specific covenant, click Action icon in the covenant record and select Documents.

The **Documents** window is displayed.

Figure 3-5 Documents

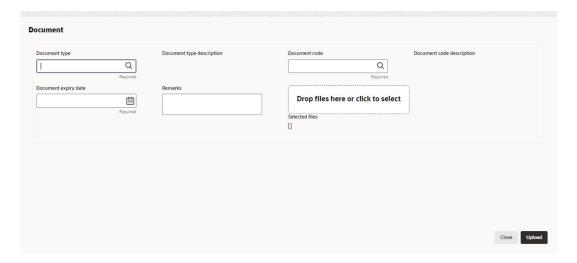


2. Click Add New Documents.



The **Document Details** window is displayed.

Figure 3-6 Document Details



For information on fields in the **Document Details** window, refer the below table.

Table 3-1 Document Details - Field Description

Field	Description
Document Type	Search and select Document Type . Document types maintained in the Maintenance module are displayed in the option list.
Document Code	Search and select Document Code . Document codes maintained in the Maintenance module are displayed in the option list.
Document Type Description	Document Type Description maintained for the selected Document Type is defaulted.
Document Code Description	Document Code Description maintained for the selected Document Code is defaulted.
Document Expiry Date	Click Calendar icon and select the expiry date of document to be uploaded.
Remarks	Specify Remarks for the document, if any.
Drop files here or click to select	In this section, click and upload or drag and drop the required document. Total selected count is updated to display the number of documents added.

After specifying document details and uploading documents, click Upload.
 Document is uploaded and displayed in the Documents window.

3.4 Viewing Covenant History

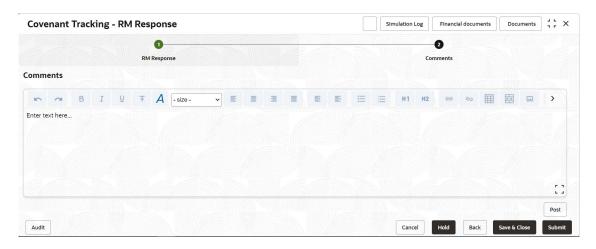
 To view the history of specific covenant, click Action icon in the covenant record and select Covenant History.



3.5 Comments

On clicking **Next** in the **RM Response** screen, the **RM Response - Comments** screen is displayed.

Figure 3-7 RM Response - Comments



Post comments for the RM Response stage.

Posted comments are displayed at the bottom of **Comments** box.

2. Click Submit.

Checklists maintained for the stage are displayed.

- Verify all the checklist and select Outcome.
- 4. Click Submit.

If **Outcome** is selected as **DEFERRED**, the covenant tracking task is directly moved to **Handoff** stage.

If **Outcome** is selected as **BREACH**, the covenant tracking task is moved to **Covenant Breach – Credit Officer** stage.

If **Outcome** is selected as **PROCEED**, the covenant tracking task is moved to the **Covenant Review** stage.

If **Outcome** is selected as **CLOSED**, the task is moved to closed covenant parking lot and the application is closed.

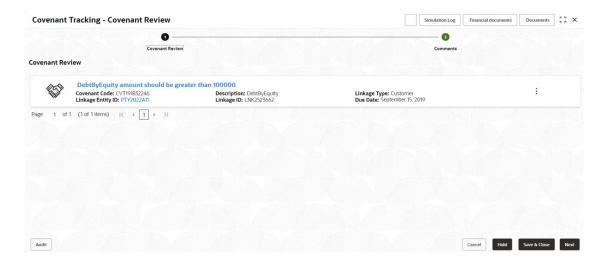
Covenant Review

In this stage, the credit or monitoring team must derive the covenant formula with the available Document/MIS/Financial Information and check if the borrower has either met or breached the covenant. The system also derives the formula for Financial Covenants and displays the compliance status automatically for all the covenants for which monitoring information is available in Balance Sheet, Profit and Loss, or Cash Flow Statement.

To **Acquire & Edit** the Covenant Review task, navigate to **Tasks** > **Free Tasks** from the left menu and select the required task.

The **Covenant Review** screen is displayed.

Figure 4-1 Covenant Review



In the **Covenant Review** screen, the following actions can be performed for each covenant individually:

- Update Covenant details
- View Covenant details
- Upload / download Documents
- View Covenant History
- Updating Covenant Details
- View Covenant
- Uploading Documents
- Covenant History
- Comments

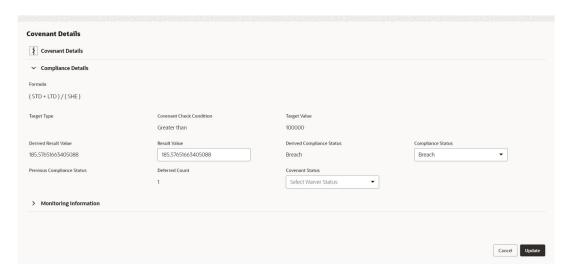


4.1 Updating Covenant Details

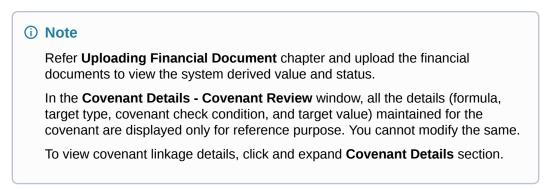
 To update the covenant details, click Action icon in the covenant record and select Update Covenant.

The **Covenant Details - Covenant Review** window is displayed.

Figure 4-2 Covenant Details - Covenant Review



In the above window, the result value and the compliance status derived from the uploaded financial documents are displayed as **Derived Result Value** and **Derived Compliance Status**, respectively. However, the covenant reviewer can capture their result value and compliance status for the covenants based on manual verification.



- Specify Result Value which is manually derived from the financial documents using covenant formula.
- 3. Select the covenant **Compliance Status** from the drop-down list.

The options available are **Met** and **Breached**.

If **Compliance Status** is selected as **Met**, the Waiver Status must not be selected.

The system displays the status of previous compliance and the number of times a covenant has been deferred in **Previous Compliance Status** and **Deferred Count** fields, respectively.



4. Select **Waiver Status**, if the covenant is breached.

The options available are Waive and WaiveAll.

- 5. In the comments text box, capture remarks for the covenant if any.
- 6. Click Update.

The **Compliance Status** is updated in the **Covenant Review** screen.

4.2 View Covenant

Refer <u>Viewing Covenant Details</u> for information on viewing covenant.

4.3 <u>Uploading Documents</u>

Refer <u>Uploading Documents</u> for information on uploading covenant related documents.

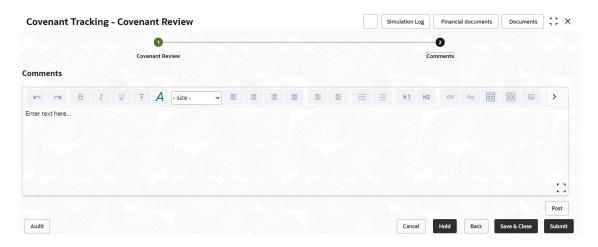
4.4 Covenant History

To view the history of specific covenant, click **Action** icon in the covenant record and select **Covenant History**.

4.5 Comments

On clicking **Next** in **Covenant Review** screen. the **Covenant Review - Comments** screen is displayed.

Figure 4-3 Covenant Review - Comments



1. Post comments for the Covenant Review stage.

Posted comments are displayed at the bottom of **Comments** box.

2. Click Submit.

Checklists maintained for the stage are displayed.

3. Verify all the checklist and select **Outcome**.



4. Click Submit.

If **Outcome** is selected as **PROCEED**, covenant details are handed off to back office system (**OBELCM**) and the covenant tracking process is completed on clicking **Submit**.

If **Outcome** is selected as **BREACH**, the covenant tracking application is moved to **Covenant Breach – Credit Officer** stage on clicking **Submit**.

If **Outcome** is selected as **CLOSED**, the covenant tracking application is closed on clicking **Submit**.

If **Outcome** is selected as **SEND_TO_APPROVER**, the covenant tracking application is moved to **Covenant Approval** stage on clicking **Submit**.

Breach - Credit Officer

- Covenant Breach Credit Officer
- Updating Covenant Details
- Viewing Covenant Details
- Uploading Documents
- Viewing Covenant History
- Comments

5.1 Covenant Breach - Credit Officer

In this stage, the Credit Officer must discuss about the covenant breach with the client and capture the reason for breach. If the covenant is breached temporarily, then the Credit Officer can request for a waiver on covenant check for the particular instance from the Risk team.

If the borrower mentions that the breach will continue in future as well, then the Credit Officer can request for a complete removal of covenant, take remedial action, request to withdraw the facility, or take any other corrective action.

To **Acquire & Edit** the Covenant Breach - Credit Officer task, navigate to **Tasks** > **Free Tasks** from the left menu and select the required task.

The Covenant Breach - Credit Officer screen is displayed.

Covenant Breach - Credit Officer

| Covenant Breach - Credit Officer | Comments | Commen

Figure 5-1 Covenant Breach - Credit Officer

In the **Covenant Breach - Credit Officer** screen, the following actions can be performed for each covenant individually:

Update Covenant details



- View Covenant details
- Upload / download Documents
- View Covenant History

5.2 Updating Covenant Details

 To update the covenant details, click the Action icon in the covenant record and select Update Covenant.

The Covenant Details - Covenant Breach Credit Officer window is displayed.

Figure 5-2 Covenant Details - Covenant Breach Credit Officer

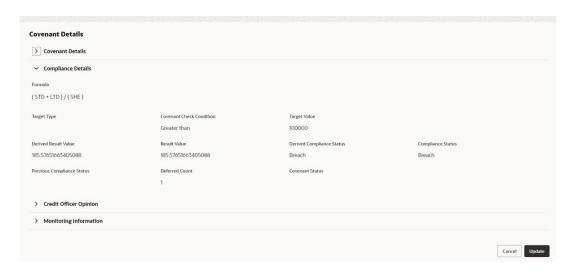
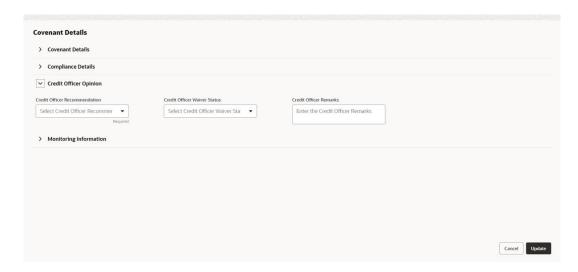


Figure 5-3 Covenant Details - Covenant Breach Credit Officer



In the above window, covenant details derived by the system as well as captured by the users in previous stage are displayed. The Credit Officer can modify the covenant details only if the fields are set as editable in Business Process maintenance.





To upload financial documents in this stage, refer **Uploading Financial Document** chapter.

To view covenant linkage details, click and expand **Covenant Details** section.

- 2. In the Credit Officer Opinion section, capture comments for the covenant if any.
- Click Post.

Comments are posted below the comments text box.

4. Click Update.

5.3 Viewing Covenant Details

To view the covenant details, click **Action** icon in the covenant record and select **View Covenant**.

5.4 <u>Uploading Documents</u>

Refer Uploading Documents for information on uploading covenant related documents.

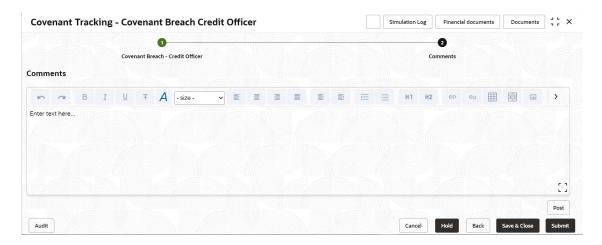
5.5 Viewing Covenant History

To view the history of specific covenant, click **Action** icon in the covenant record and select **Covenant History**.

5.6 Comments

On clicking Next in Covenant Breach - Credit Officer screen, the Covenant Breach Credit Officer - Comments screen is displayed.

Figure 5-4 Covenant Breach Credit Officer - Comments





1. Post comments for the Covenant Breach - Credit Officer stage.

Posted comments are displayed at the bottom of **Comments** box.

2. Click Submit.

Checklists maintained for the stage are displayed.

- 3. Verify all the checklist and select **Outcome**.
- 4. Click Submit.

If **Outcome** is selected as **PROCEED**, the covenant tracking task is moved to **Covenant Approval** stage on clicking **Submit**.

If **Outcome** is selected as **ADDITIONAL_INFO**, the task is moved to **Covenant Review** stage on clicking **Submit**.

If **Outcome** is selected as **REFER_TO_RM**, the task is moved to **Covenant Breach – RM** stage on clicking **Submit**.

If **Outcome** is selected as **CLOSED**, the covenant tracking application is closed on clicking **Submit**.

Breach - RM

- Covenant Breach RM
- Updating Covenant Details
- View Covenant Details
- <u>Uploading Documents</u>
- Viewing Covenant History
- Comments

6.1 Covenant Breach - RM

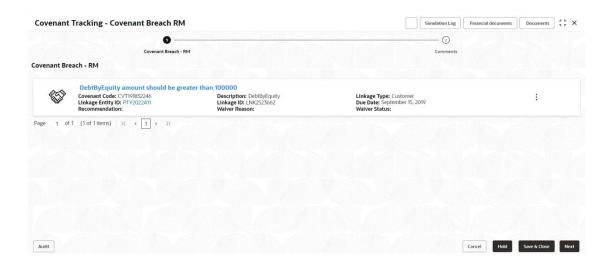
In this stage, the RM must discuss about the covenant breach with the client and capture the reason for breach. If the covenant is breached temporarily, then the RM can request for a waiver on covenant check for the particular period from the Risk team.

If the borrower mentions that the breach will continue in future as well, then the RM can request for a complete removal of covenant, take remedial action, request to withdraw the facility, or take any other corrective action.

To **Acquire & Edit** the Covenant Breach - RM task, navigate to **Tasks** > **Free Tasks** from the left menu and select the required task.

The Covenant Breach - RM screen is displayed.

Figure 6-1 Covenant Breach - RM



In the **Covenant Breach - RM** screen, the following actions can be performed for each covenant individually:

Update Covenant details



- View Covenant details
- Upload / download Documents
- View Covenant History

6.2 <u>Updating Covenant Details</u>

 To update the covenant details, click Action icon in the covenant record and select Update Covenant.

The Covenant Details - Covenant Breach RM window is displayed.

Figure 6-2 Covenant Details - Covenant Breach RM

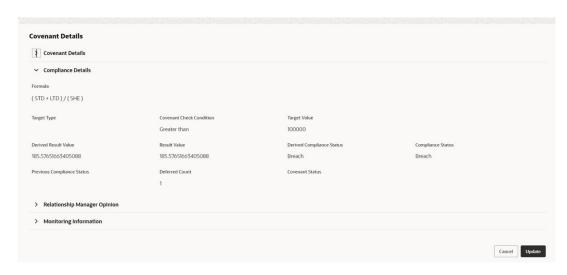
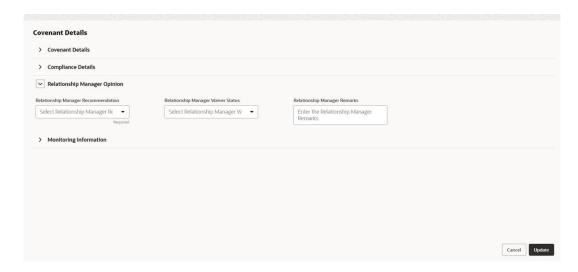


Figure 6-3 Covenant Details - Covenant Breach RM



In the above window, covenant details derived by the system as well as captured by the users in previous stage are displayed. The RM can modify the covenant details only if the fields are set as editable in Business Process maintenance.





To upload financial documents in this stage, refer **Uploading Financial Document** chapter.

To view covenant linkage details, click and expand the **Covenant Details** section.

- 2. In the **Relationship Manager Opinion** section, capture comments for the covenant if any.
- Click Post.

Comments are posted below the comments text box.

4. Click Update.

6.3 View Covenant Details

To view the covenant details, click the **Action** icon in the covenant record and select **View Covenant**.

6.4 <u>Uploading Documents</u>

Refer <u>Uploading Documents</u> for information on uploading covenant related documents.

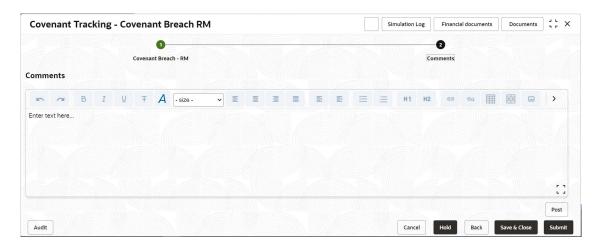
6.5 Viewing Covenant History

To view the history of specific covenant, click **Action** icon in the covenant record and select **Covenant History**.

6.6 Comments

On clicking **Next** in **Covenant Breach - RM** screen, the **Covenant Breach RM - Comments** screen is displayed.

Figure 6-4 Covenant Breach RM - Comments





1. Post comments for Covenant Breach RM stage.

Posted comments are displayed at the bottom of **Comments** box.

2. Click Submit.

Checklists maintained for the stage are displayed.

- 3. Verify all the checklist and select **Outcome**.
- 4. Click Submit.

If **Outcome** is selected as **PROCEED**, the covenant tracking task is moved to **Covenant Breach – Credit Officer** stage on clicking **Submit**.

If **Outcome** is selected as **CLOSED**, the covenant tracking application is closed on clicking **Submit**.

Covenant Approval

- Risk Approval
- Updating Covenant Details
- Viewing Covenant Details
- <u>Uploading Documents</u>
- Viewing Covenant History
- Comments

7.1 Risk Approval

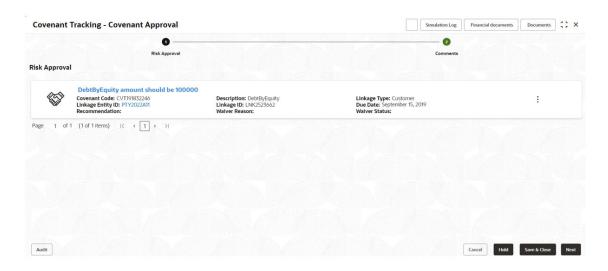
In this stage, the Risk Approver must view the entire details of the linked transaction (Customer, Facility, and Collateral along with the status) and specify their own recommendation.

Once the risk team approves the covenant, covenant waiver letter is sent to the borrower.

To **Acquire & Edit** the Risk Approval task, navigate to **Tasks** > **Free Tasks** from the left menu and select the required task.

The Risk Approval screen is displayed.

Figure 7-1 Risk Approval



In the **Risk Approval** screen, the following actions can be performed for each covenant individually:

- Update Covenant details
- View Covenant details



- Upload / download Documents
- View Covenant History

7.2 <u>Updating Covenant Details</u>

 To update the covenant details, click Action icon in the covenant record and select Update Covenant.

The **Covenant Details - Covenant Approval** window is displayed.

Figure 7-2 Covenant Details - Covenant Approval

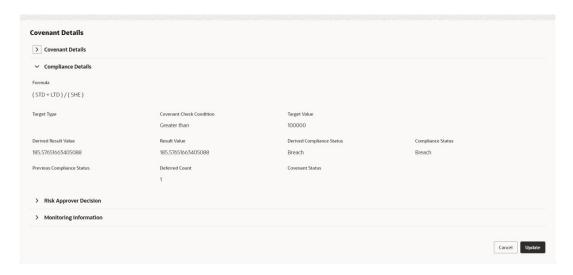
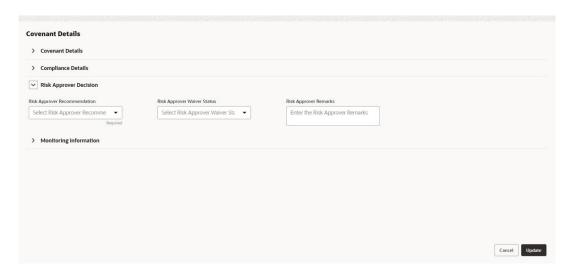


Figure 7-3 Covenant Details - Covenant Approval



In the above window, covenant details derived by the system as well as captured by the users in previous stage are displayed. The Approver can modify the covenant details only if the fields are set as editable in Business Process maintenance.





To upload financial documents in this stage, refer **Uploading Financial Document** chapter.

To view covenant linkage details, click and expand the Covenant Details section.

- 2. In the Risk Approver Decision section, capture comments for the covenant if any.
- 3. Click Post.

Comments are posted below the comments text box.

4. Click Update.

7.3 Viewing Covenant Details

To view the covenant details, click **Action** icon in the covenant record and select **View Covenant**.

7.4 <u>Uploading Documents</u>

Refer Uploading Documents for information on uploading covenant related documents.

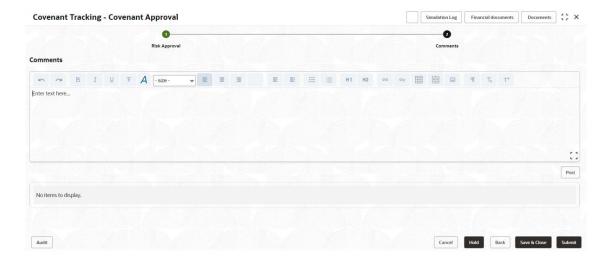
7.5 Viewing Covenant History

To view the history of specific covenant, click **Action** icon in the covenant record and select **Covenant History**.

7.6 Comments

On clicking **Next** in the **Risk Approval** screen, the **Risk Approval - Comments** screen is displayed.

Figure 7-4 Risk Approval - Comments





1. Post comments for the Covenant Tracking - Covenant Approval stage.

Posted comments are displayed at the bottom of **Comments** box.

2. Click Submit.

Checklists maintained for the stage are displayed based on the application category.

3. Verify all the checklist and select **Outcome**.

The options available for Outcome are:

- PROCEED
- ADDITIONAL INFO
- 4. Click Submit.

If **Outcome** is selected as **PROCEED**, the covenant tracking task is moved to **Handoff** stage on clicking **Submit**.

If **Outcome** is selected as **ADDITIONAL_INFO**, the covenant tracking task is moved to **Covenant Breach – Credit Officer** stage on clicking **Submit**.

Handoff

Hand Off to Back Office System

8.1 Hand Off to Back Office System

Once the covenant is successfully approved, the covenant details are automatically handed off to the back office system. If the automatic Handoff fails, then the system moves the Handoff task to the **Manual Retry** Stage.

9

<u> Handoff - Manual Retry</u>

Manual Retry task is created for the failed Handoff task to manually hand over the covenant details to back office system. In this stage, the credit officer or the risk officer will go through the error details and take necessary steps to solve the errors operationally.

Supporting Documents

Uploading Supporting Documents

10.1 **Uploading Supporting Documents**

In **OBCFPM**, covenant related documents can be uploaded in any stage of Covenant Tracking process. Uploading the covenant related documents help the covenant approver in making better decisions.

Steps to upload documents

1. Click

Figure 10-1 Documents



at the top right corner of any page. Documents window appear:

Figure 10-2 Documents



2. To change the table view to the list view, click the list icon at the top right corner. **Documents** window appears as shown below:

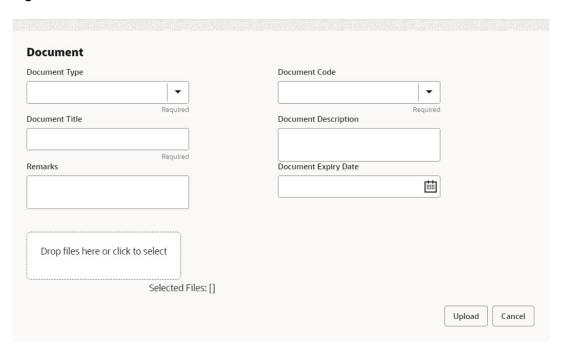


Figure 10-3 Documents



Click Add icon. Document Details window appears:

Figure 10-4 Document Details



- Select Document Type and Document Code from the drop-down list. The options available are: Amendment Documents, Proposal Documents and Closure Documents.
- 5. Enter Document Title.
- 6. Enter **Document Description** that best describes the document.
- 7. Enter **Remarks** based on your need.
- 8. Click Calendar icon and select Document Expiry Date.
- 9. In **Drop files here** or **click to select** area, drag and drop the documents or click and select the documents. Selected files are displayed at the bottom.

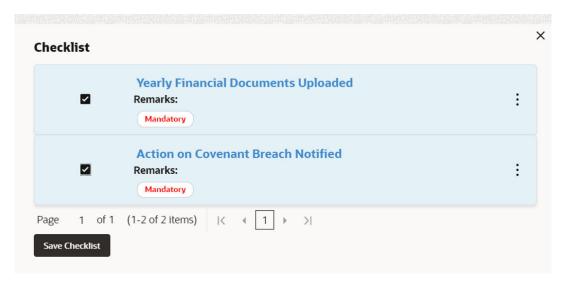




To upload multiple supporting documents at the same time, drag and drop or click and select all the documents.

10. Click Upload. Checklist window appears.

Figure 10-5 Checklist



- 11. Select the Outcome as Proceed.
- 12. Click **Submit**. Document is uploaded and listed in Document window.
- 13. To edit or delete the document, click Edit or Delete icons.

Financial Documents

Uploading Financial Documents

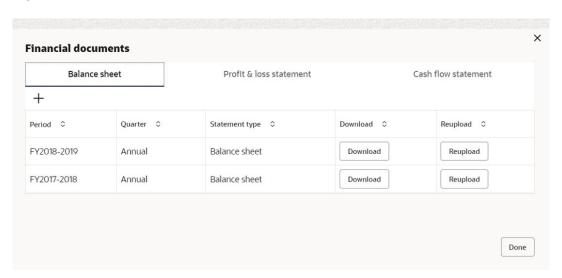
11.1 Uploading Financial Documents

Financial documents are mandatory for the system to derive compliance status of covenants. It must be uploaded before performing other actions in all the stages.

Steps to upload financial documents

Click Financial Document Icon at the top right corner of any page.
 The Financial Documents window appear:

Figure 11-1 Financial Documents

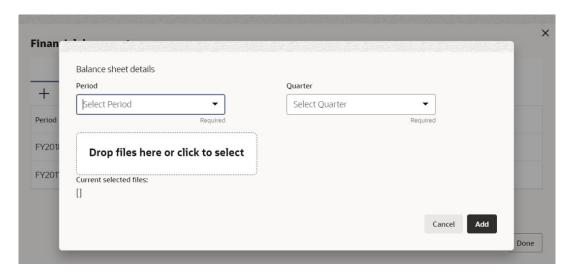


In the above window, you can upload the following documents for financial covenant verification:

- Balance Sheet
- Profit & Loss Statement
- Cash Flow Statement
- 2. To upload a specific financial document, click on the corresponding tab and then click Add. The Document Upload window appears:



Figure 11-2 Document Upload



- 3. Select **Period** and **Quarter** for which you want to upload financial documents.
- 4. In the Drop files here or click to select section, click and upload or drag and drop the required document. Current selected files count is updated to display the number of documents added.
- 5. Click Add. Document is uploaded and displayed in the Financial Documents window.
- **6.** To download the added document, click **Download** in the Download column.
- To upload the document again, click Reupload in the Reupload column. This will override the already uploaded document.
- 8. To exit **Financial Documents** window, click **Done**.

Conditions Compliance Initiation

This topic provides systematic instructions about the Conditions Compliance Initiation stage in the Conditions Compliance Tracking Process.

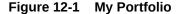
The conditions compliance process is a simple two stage work-flow for tracking the compliance status of various conditions set for the cutomer during review process. This conditions compliance process must be initiated by the banks at regular intervals throughout the life-cycle of the facilities to ensure the repayment of facility on stipulated time.

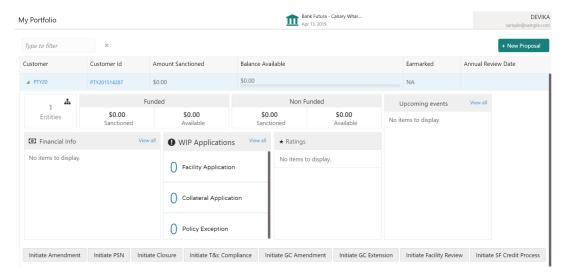
The two stages available in the conditions compliance process are:

- Initiation
- Approval

In this stage, the user can update the status of customer's compliance with various Conditions and send the same for approval.

On Home screen, select Credit Facilities. Under Credit Facilities, select My Portfolio.
 The My Portfolio screen is displayed.





- 2. Click and expand the required customer.
- 3. Click Initiate T & C Compliance.

The **Initiate Terms and Conditions Compliance** screen is displayed.

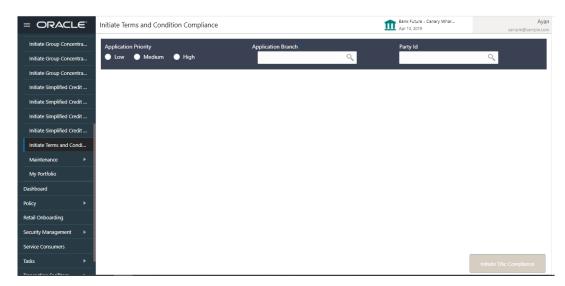
Or

 Navigate to Credit Facilities > Initiate Terms and Conditions Compliance from the left menu.

The **Initiate Terms and Conditions Compliance** screen is displayed.



Figure 12-2 Initiate Terms and Conditions Compliance



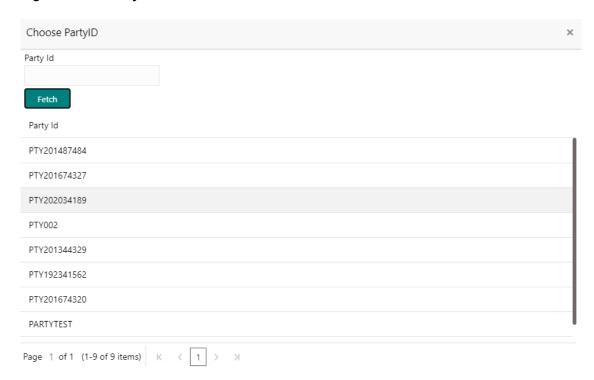
5. Select the **Application Priority** based on requirement.

The options available are Low, Medium, and High.

6. Search and select the Application Branch and Party Id.

Upon clicking the search icon in **Party Id** field, the **Party Search** window is displayed as shown below.

Figure 12-3 Party Search



7. Click Fetch.

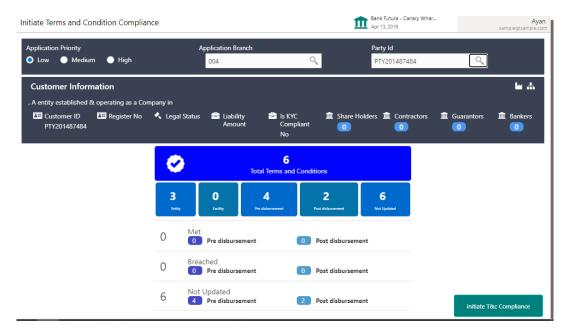
The Party IDs are populated.



Click on the Party Id.

The system updates the **Party Id** field with the selected Id and displays the Terms and Conditions widget as shown below.

Figure 12-4 Terms and Conditions Widget



In the above screen, the following information are displayed:

- Customer Information
- T&C Widget with the following details
 - Total numbers of terms and conditions available for the customer
 - Number of terms and conditions directly linked to the customer
 - Number of terms and conditions linked to the facilities availed by the customer
 - Number of terms and conditions which must be satisfied before disbursement
 - Number of terms and conditions which must be satisfied after disbursement
 - Number of terms and conditions for which status is not yet updated
 - Met Number of pre and post disbursement terms and conditions that are already met
 - Breached Number of pre and post disbursement terms and conditions that are already breached
 - Not updated Number of pre and post disbursement terms and conditions for which status is not updated yet
- 9. To initiate the Terms and Conditions Compliance process, click Initiate T&C Compliance.

The Initiation - Terms and Conditions Details screen is displayed.

Terms and Conditions Details

This topic provides systematic instructions about the Terms and Conditions Details data segment in the Terms and Conditions Compliance Tracking Process Initiation stage.

Customer Summary

This topic provides systematic instructions about the Customer Summary data segment in the Terms and Conditions Compliance Tracking Process Initiation stage.



Comments

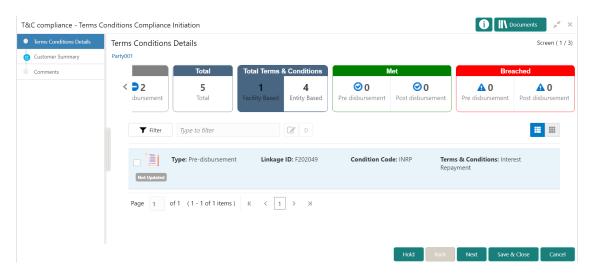
This topic provides systematic instructions about the Comments data segment in the Terms and Conditions Compliance Tracking Process Initiation stage.

12.1 Terms and Conditions Details

This topic provides systematic instructions about the Terms and Conditions Details data segment in the Terms and Conditions Compliance Tracking Process Initiation stage.

This data segment lists all the Terms and Conditions directly or indirectly associated with the selected customer. You can select the required Terms and Conditions and modify the status of the same.

Figure 12-5 Initiation - Terms and Conditions Details

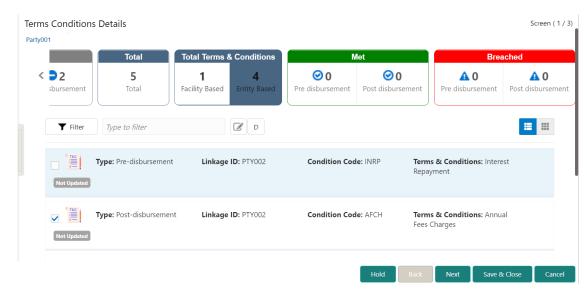


In the above screen, the following widgets are displayed:

- Not Updated
- Total
- Met
- Breached
- 1. Click on the count on any of the required widget.
 - The system displays Terms and Conditions of the selected category.
- 2. To filter the required Terms and Conditions, click the **Filter** icon and specify the search parameters or directly type the Terms and Conditions detail in the **Type to filter** text box.



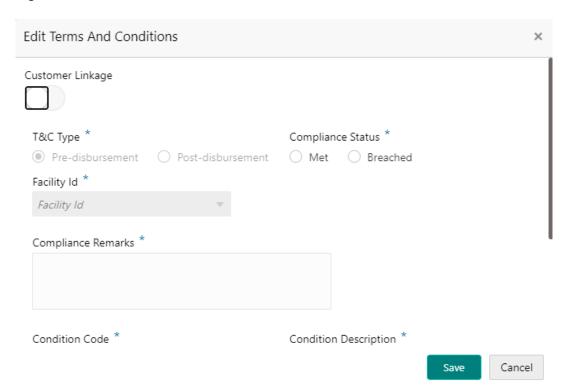
Figure 12-6 Terms and Conditions - Selected



To update the Terms and Conditions status, select the required Terms and Conditions from the list and click the edit icon.

The **Edit Terms And Conditions** window is displayed.

Figure 12-7 Edit Terms and Conditions



For information on fields in the **Edit Terms and Conditions** window, refer the below table.



Table 12-1 Edit Terms and Conditions - Field Description

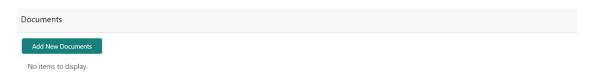
Field	Description
Customer Linkage	Enable this flag to directly link the terms and conditions to the customer.
T & C Type	The T&C Type is automatically populated by the system and it cannot be modified.
Compliance Status	Select the Compliance Status for the Terms and Conditions. The options available are Met and Breached .
Facility Id	Select the Facility Id from the drop down list. If the Customer Linkage flag is enabled, you cannot select the Facility Id and link it with the Terms and Conditions.
Compliance Remarks	Type the Compliance Remarks . You can capture more details about the compliance status in this field.
Condition Code	The Condition Code is the predefined code of terms and conditions maintained by the bank. You cannot change this code.
Condition Description	Type the name of Terms and Conditions in this field.
Terms and Conditions	Provide the full details of terms and conditions in this field.
Save	To save the compliance status, click Save .
Cancel	To exit the Edit Terms And Conditions window without saving the information, click Cancel .

Upon clicking **Save**, the compliance status of the terms and conditions is updated and displayed in the **Initiation - Terms and Condition Details** screen.

4. To link documents associated with the terms and conditions compliance, select the terms and conditions from the list and click the Documents (D) icon.

The **Documents** window is displayed.

Figure 12-8 Documents



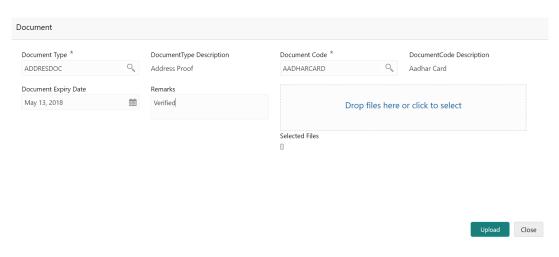
Close

5. Click Add New Documents.

The following screen is displayed.



Figure 12-9 Upload Document





Refer Document Upload chapter for information on uploading documents.

- To change the layout of Terms and Conditions Details screen to table view, click the Table View icon.
- After updating the status of all the terms and conditions, click Next.

The Initiation - Customer Summary screen is displayed.

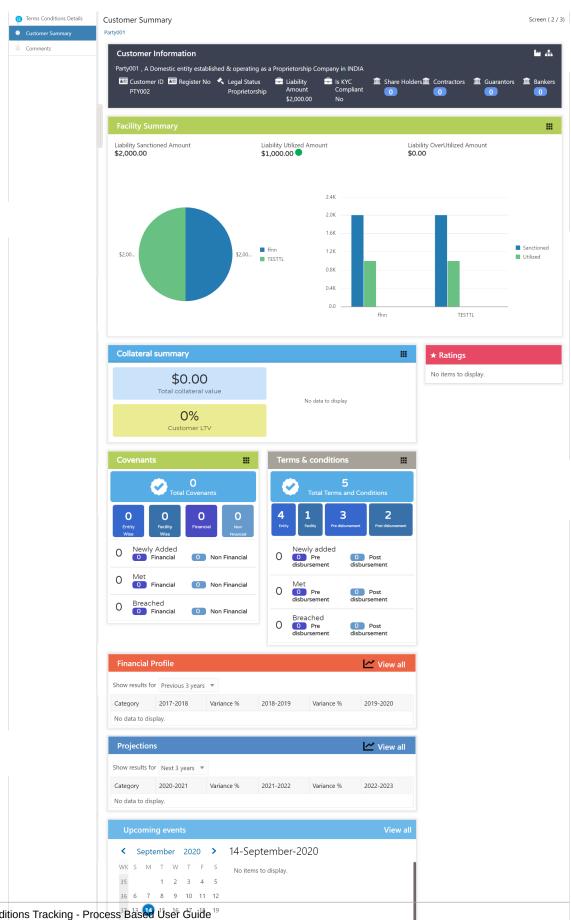
12.2 Customer Summary

This topic provides systematic instructions about the Customer Summary data segment in the Terms and Conditions Compliance Tracking Process Initiation stage.

This data segment is the graphical representation of the customer information. The Terms & Conditions tile in this screen is updated based on the actions performed in the Terms and Conditions Details data segment.



Figure 12-10 Initiation - Customer Summary







For information on the actions that can be performed in this Customer Summary data segment, refer Credit 360 User Guide.

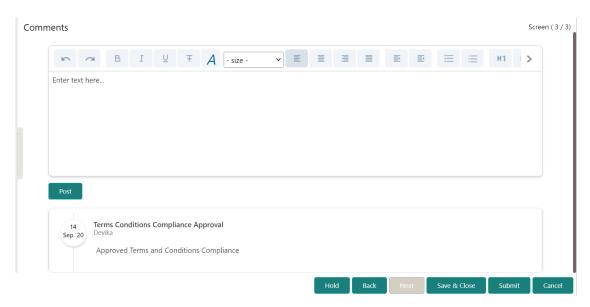
View the customer summary and click Next. The Initiation - Comments screen is displayed.

12.3 Comments

This topic provides systematic instructions about the Comments data segment in the Terms and Conditions Compliance Tracking Process Initiation stage.

This data segment allows you to capture overall comments for the Terms and Conditions Compliance Initiation stage. Posting comments allows the senior officers to identify the actions performed in this stage.

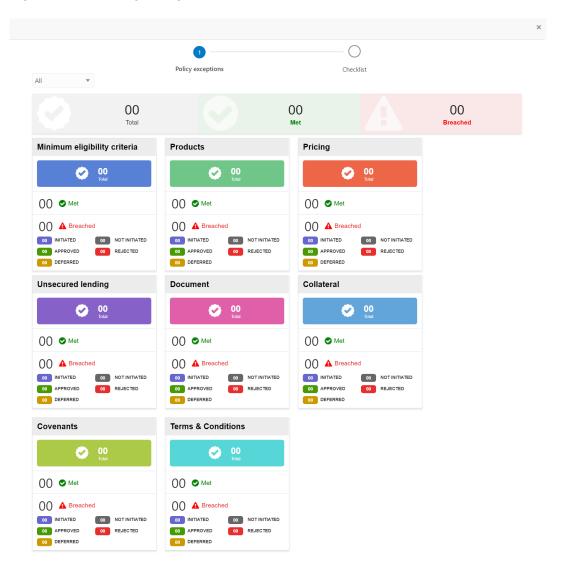
Figure 12-11 Initiation - Comments



- 1. Post comments about the customer's overall terms and conditions compliance.
 - Comments are displayed below the **Comments** text box.
- 2. To submit the Compliance Initiation task, click **Submit**.
 - The **Policy Exception** window is displayed.



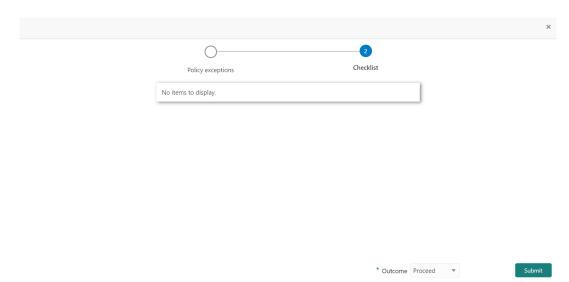
Figure 12-12 Policy Exceptions



- 3. By default, policy exceptions are displayed for both the party and child parties. To view the policy exceptions for particular party/child party, select the required party/child party from the drop down list at top left corner.
- 4. View the policy exceptions and make necessary actions, if required.
- 5. Click the **Checklist** data segment.



Figure 12-13 Checklist



6. Select the Outcome as Proceed and click Submit.

The Terms and Conditions Compliance initiation task is submitted for approval.

Terms and Conditions Compliance Approval

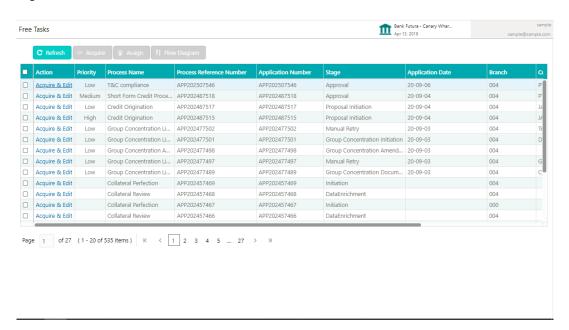
This topic describes information about the Terms and Conditions Compliance Approval stage in the Terms and Conditions Compliance Tracking Process.

In this stage, the Approver must view the Terms and Conditions Compliance status modified in the Initiation stage and approve or reject the same.

1. From **Home** screen, select **Tasks**. Under Tasks, select **Free Tasks**.

The Free Tasks screen is displayed.

Figure 13-1 Free Tasks



Acquire & Edit the required Approval task.

The **Approval - Customer Summary** screen is displayed.

Customer Summary

This topic provides systematic instructions about the Customer Summary data segment in the Terms and Conditions Compliance Tracking Process Approval stage.

Terms and Conditions Details

This topic provides systematic instructions about the Terms and Conditions Details data segment in the Terms and Conditions Compliance Tracking Process Approval stage.

Comments

This topic provides systematic instructions about the Comments data segment in the Terms and Conditions Compliance Tracking Process Approval stage.



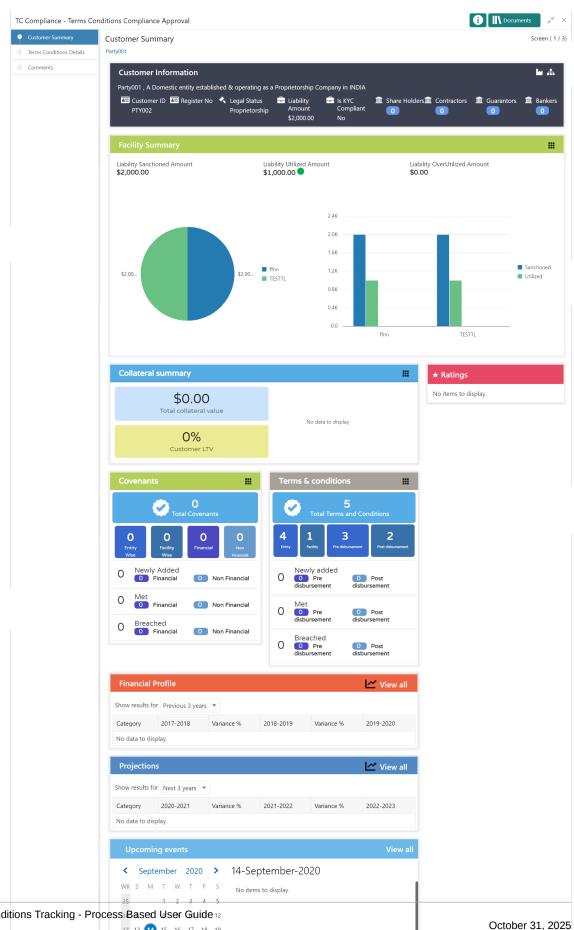
13.1 Customer Summary

This topic provides systematic instructions about the Customer Summary data segment in the Terms and Conditions Compliance Tracking Process Approval stage.

This data segment is the graphical representation of the customer information. The Terms & Conditions tile in this screen is updated based on the actions performed in the Initiation stage.



Figure 13-2 Approval - Customer Summary







For information on the actions that can be performed in this Customer Summary data segment, refer Credit 360 User Guide.

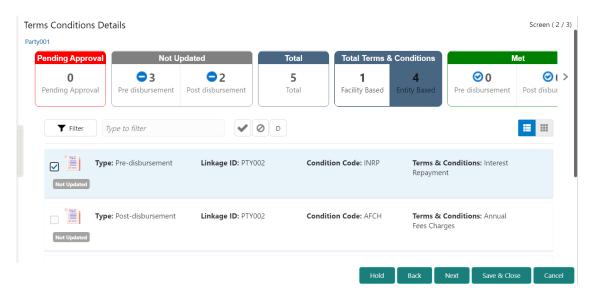
View the Customer Summary and click **Next**. The **Approval - Terms and Conditions Details** screen is displayed.

13.2 Terms and Conditions Details

This topic provides systematic instructions about the Terms and Conditions Details data segment in the Terms and Conditions Compliance Tracking Process Approval stage.

This data segment lists all the Terms and Conditions directly or indirectly associated with the selected customer. You can select the required Terms and Conditions for which approval is pending and take necessary action.

Figure 13-3 Approval - Terms and Conditions Details



In the above screen, the following widgets are displayed:

- Pending Approval
- Not Updated
- Total
- Met
- Breached
- Click on the count on any of the required widget.

The system displays Terms and Conditions of the selected category.

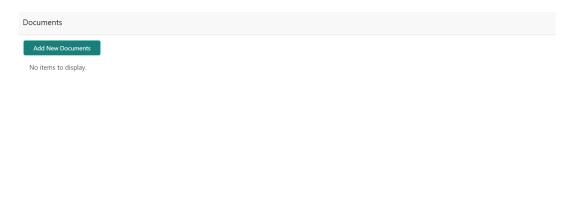
2. To filter the required Terms and Conditions, click the **Filter** icon and specify the search parameters or directly type the Terms and Conditions detail in the **Type to filter** text box.



- To approve the Terms and Conditions compliance status, select the Terms and Conditions from the list and click the Approve icon (tick mark).
- 4. To reject the Terms and Conditions status, select the Terms and Conditions from the list and click the Reject icon next to the Approve icon.
- 5. To link documents associated with the terms and conditions compliance, select the terms and conditions from the list and click the Documents (D) icon.

The **Documents** window is displayed.

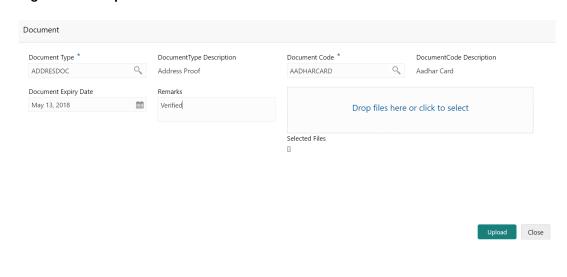
Figure 13-4 Documents



6. Click Add New Documents.

The following window is displayed.

Figure 13-5 Upload Documents





Refer Document Upload chapter for information on uploading documents.

Close



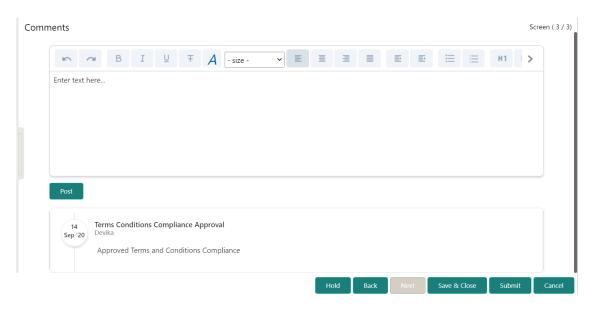
- To change the layout of Approval Terms and Conditions Details screen to table view, click the Table View icon.
- After approving or rejecting all the terms and conditions compliance status, click Next.
 The Approval Comments screen is displayed.

13.3 Comments

This topic provides systematic instructions about the Comments data segment in the Terms and Conditions Compliance Tracking Process Approval stage.

This data segment allows you to capture overall comments for the Terms and Conditions Compliance approval stage. User can specify the reason for rejection, if the compliance status is not approved.

Figure 13-6 Approval - Comments



- Type the necessary comments for the Approval stage in the text box.
- Click Post.

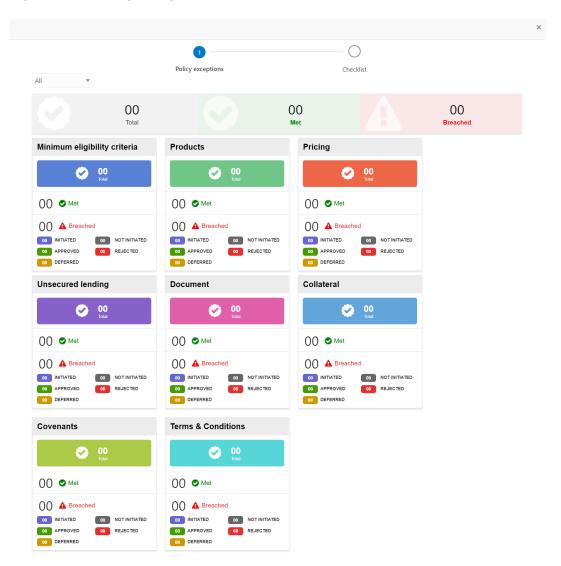
Comments are added below the text box.

3. To submit the Approval task, click **Submit**.

The **Policy Exception** window is displayed.



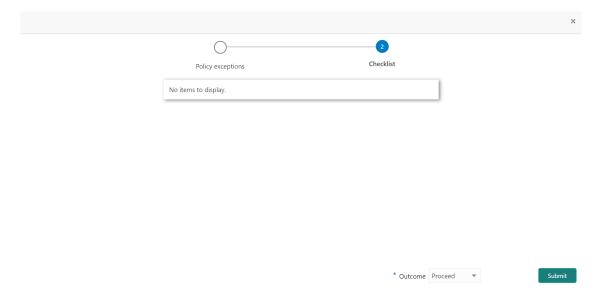
Figure 13-7 Policy Exceptions



- 4. By default, policy exceptions are displayed for both the party and child parties. To view the policy exceptions for particular party/child party, select the required party/child party from the drop down list at top left corner.
- 5. View the policy exceptions and make necessary actions, if required.
- 6. Click the **Checklist** data segment.



Figure 13-8 Checklist



- 7. Select the required **Outcome**. The options available are **Approve** and **Reject**.
- 8. Click Submit.

If the **Outcome** is selected as **Approve**, the process is completed on clicking **Submit**.

If the **Outcome** is selected as **Reject**, the task is sent back to the Initiation stage on clicking **Submit**. You must modify the compliance status and submit it to the Approval stage again.

Document Upload and Checklist

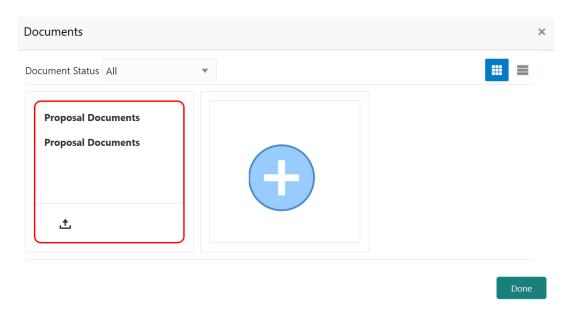
This topic provides systematic instructions about the procedure to upload documents during Terms and Conditions Compliance Tracking Process.

In Oracle Banking Credit Facilities Process Management, supporting documents such as insurance certificate, valuation report, and machine fitness certificate can be uploaded in any stage of Terms and Conditions Compliance Tracking process. Supporting documents act as a proof for customer's compliance with respect to the terms and conditions set by bank. Added documents can be removed whenever the document expires.

1. Click **Documents** at the top right corner of any screen.

The **Documents** window is displayed.

Figure 14-1 Documents



If the document list is configured in Business Process Maintenance, the same is displayed in the above window. You can also click the add icon to upload other documents.

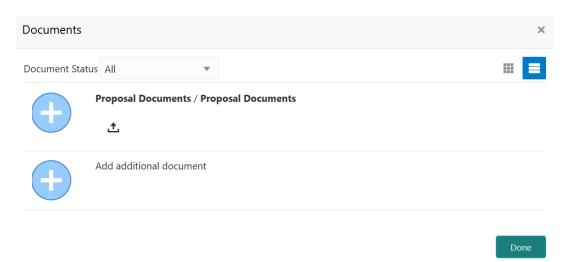
In case the mandatory document is not uploaded, the system prompts an alert. You need to upload the necessary documents and proceed further.

2. To change the table view to the list view, click the list icon at the top right corner.

The **Documents** window is displayed as shown below.



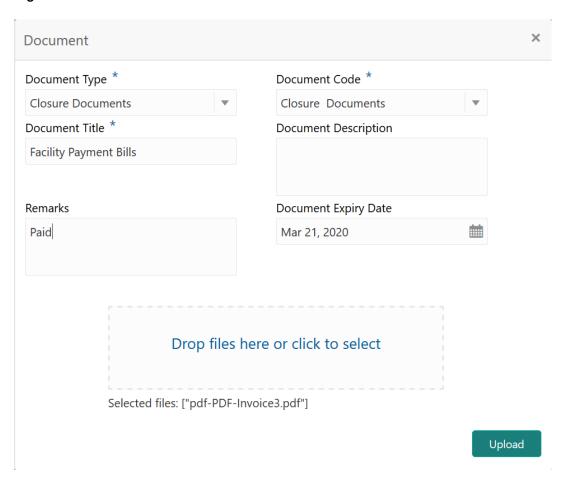
Figure 14-2 Documents - List View



3. Click the add icon.

The **Document Details** window is displayed.

Figure 14-3 Document Details



Specify all the details in the **Document Details** window based on description in the below table.



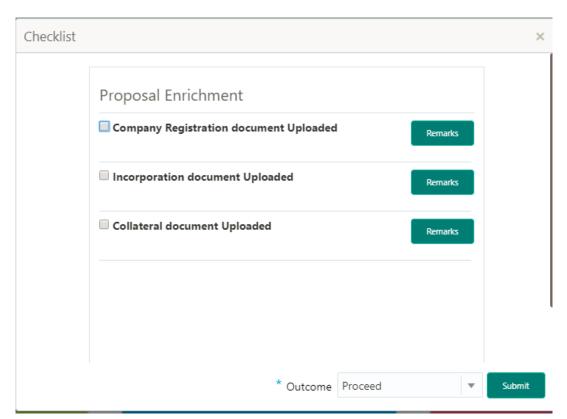
Table 14-1 Document Details - Field Description

Field	Description
Document Type	Select the Document Type from the drop down list. The options available include but are not limited to: Amendment Documents , Proposal Documents and Closure Documents .
Document Code	Select the Document Code from the drop down list. The options available include but are not limited to: Amendment Documents , Proposal Documents and Closure Documents .
Document Title	Type the Document Title .
Document Description	Type a brief description about the document in this field.
Remarks	Type the Remarks , if any.
Document Expiry Date	Click the calendar icon and select the Document Expiry Date .
Drop files here or click to select	In this area, drag and drop the documents or click and select the documents. Selected files are displayed at the bottom. Note: To upload multiple supporting documents at the same time, drag and drop or click and select all the documents.

5. Click Upload.

The **Checklist** window is displayed as shown below.

Figure 14-4 Documents Checklist



- 6. Manually verify all the checklist and enable the corresponding check box.
- 7. Select the Outcome as Proceed.
- 8. Click Submit.

Document is uploaded and listed in the **Documents** window.



9. To edit or delete the document, click the edit or delete icons.

Reference and Feedback

References

For more information on any related features, you can refer to the following documents:

- Oracle Banking Procedure User Guide
- Oracle Banking SMS User Guide
- Oracle Banking Common Core
- Oracle Banking Credit Facilities Process Management Installation Guides

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